



## **Cornerstone Housing for Women**

### **Le Pilier: Logements pour Femmes**

#### **2012 Highlights**

##### **Core Programs and Services**

Cornerstone provides emergency shelter and supportive housing for women at risk of homelessness. In total, Cornerstone provides services at four locations: The Women's Shelter (61 beds) and three supportive housing communities: 515 MacLaren (20 units), McPhail House (6 units) and 314 Booth Street (42 units).

##### **2012 Service Statistics**

- 394 women stayed at The Women's Shelter; average length of stay was 91 days
- 136 women participated in skills building, life skills and recovery programs
- 274 women received housing search assistance: 151 found permanent housing
- 22 women lived at 515 MacLaren and participated in personal goal planning activities
- 11 women lived at McPhail House, and 6 ex-residents received outreach supports
- 45 women lived at 314 Booth Street; 22 senior residents received on-site health care supports through the Ottawa Inner City Health project
- 1 resident received end-of-life supports and passed away while living at 314 Booth
- 75 inspiring employees and 260 amazing volunteers work in 4 Cornerstone locations

##### **Highlights of 2012**

###### **1. Development of Innovative Services and Partnerships at 314 Booth Street**

314 Booth Street successfully completed its first full year of operation with widespread support and involvement of many community partners, including Canadian Mental Health Association, Somerset West Community Health Centre, the Assertive Community Treatment Team, the City of Ottawa, and the Royal Ottawa Mental Health Centre. The on-site health care supports provided by the Ottawa Inner City Health program enabled 22 senior women with complex health needs to age in dignity in their new home.

## **2. Work with City of Ottawa to Improve Shelter Facilities**

We continue to work with the City of Ottawa to improve living conditions in the shelter and to seek new options to secure adequate facilities.

## **3. Investment in Staff Development**

A strong priority for 2012 was to invest in staff development and training to strengthen the capacity of staff to meet the challenges of a complex resident population. A major focus was to streamline skills in goal planning services with residents across all four Cornerstone locations. Twelve managers and front line workers took a yearlong intensive Case Management training course which included theory, case studies, discussion and peer supervision. The new processes are all being implemented, and a plan for continued integration of the Strengths Based Model has been determined.

## **4. Expanded Volunteer Program**

A number of new programs which were piloted in 2012 included reception desk volunteers, a new Spiritual Care Program, one-on-one resident volunteer matches and involvement in student and volunteer mentoring.

## **5. Strengthened Capacity and Responsibility of the Cornerstone Foundation**

It was determined that fund raising and donor relations for Cornerstone will become the responsibility of the Cornerstone Foundation, with a strong communications and collaboration effort between the Management Board and the Foundation Board to be an ongoing priority. One new collaboration included the shared work on the above new logo, letterhead and web site.

### **Summary of 2012 Revenues and Expenses**

<b>Revenues Budget 2012</b>		
Government Grants	92.8%	2,947,091
Fundraising/Donations	6.6%	209,151
Diocese	0.5%	16,700
Other	0.1%	2,999
<b>TOTAL</b>	<b>100.0%</b>	<b>3,175,941</b>

<b>Expenses Budget 2012</b>		
Administration	8.3%	265,000
Fundraising	1.0%	32,000
Programs & Services	86.1%	2,734,467
Facilities	4.5%	143,100
<b>TOTAL</b>	<b>100.0%</b>	<b>3,174,567</b>